

# CCOP Volunteer Patrol Training

## **An Introduction To Patrol Training**

When Castro Community on Patrol formed, a number of professional organizations came together to ensure that the volunteers who would perform the vital core function of our patrol would be trained as competently and professionally as possible.

Our training curriculum was developed by senior black belt instructors with Triangle Martial Arts Association (TMAA [www.TriangleMAA.org](http://www.TriangleMAA.org)) in cooperation with:

- San Francisco Police Department (SFPD [www.SF-Police.org](http://www.SF-Police.org))
- San Francisco Patrol Special Police (PSP [www.sfspecialneighborhoodpolicing.org](http://www.sfspecialneighborhoodpolicing.org) )
- San Francisco Safety Awareness For Everyone (SF-SAFE [www.SFSAFE.org](http://www.SFSAFE.org) )
- San Francisco Mayor's Office (Mayor Gavin Newsom [www.sfmayor.org](http://www.sfmayor.org) )
- San Francisco District Attorney's Office (SFDA [www.sfdistrictattorney.org](http://www.sfdistrictattorney.org) )
- Community United Against Violence (CUAV [www.CUAV.org](http://www.CUAV.org) )
- Supervisor Bevan Dufty's Office (SFBOS [www.sfbos.org](http://www.sfbos.org) )

CCOP patrol volunteer training is not intended to teach you to replace the police department, or to make arrests, or to break up arguments or fights on the streets. That is not the purpose of CCOP, and it is not the function of our patrol volunteers.

CCOP patrol volunteers:

1. Distribute safety awareness information and advice
2. Present a visible presence for those in need to approach, and those intent on causing trouble to avoid
3. Act as professional witnesses when they come upon an incident, staying at a safe distance and helping professional emergency personnel respond in a quicker and more informed manner
4. File general crime prevention and safety reports with local agencies to increase street lighting, fix sidewalks, secure dangerous manhole covers and so on.
5. Have fun and enjoy themselves, while performing an extremely valuable community service

## 6. Make a difference in our community

Get involved and make a difference. Join our next Patrol Volunteer Training Class by sending an e-mail to our training coordinators at [Training@CastroPatrol.org](mailto:Training@CastroPatrol.org).

## CCOP Volunteer Patrol Training

### **The CCOP Patrol Training Model**

CCOP utilizes a progressive training model with continuing education forming an essential part of the training program. All patrol volunteers go through the same basic training class and are certified for patrol by our Training Coordination staff.

The model contains four primary components:

1. **Basic Training** – which consists of written protocol, procedure, and guideline materials and a practical role-playing portion in order to orient and prepare patrol trainees. Upon successful completion of both the written and practical training elements, trainees will be certified as Active Patrol Volunteers.
2. **Continuing Education** – which consists of classes, seminars, and training opportunities provided by CCOP and other agencies on a number of different subjects that will assist volunteers to be more effective. Such opportunities are CPR and First Aid, Self-Defense, SFFD Neighborhood Emergency Response Team, and so on.
3. **Patrol Re-Certification** – which requires that all volunteers go through “refresher” training every 12 to 18 months. This ensures that all new procedures, protocols, and guidelines are effectively distributed to all volunteers, and it helps keep volunteers up to date with the latest training concepts.
4. **Advanced Training** – which consists of written and practical training content to allow patrol volunteers with more than 12 months of experience to become senior patrol volunteers. The experience and knowledge gained in patrolling is essential to the continued training and development of new patrol volunteers. Our senior patrol volunteers act as role models, mentors, and teachers to our newer patrol volunteers, as well as advisors to the board of directors on all matters relating to the active patrol.

### **Who Can Train As A CCOP Patrol Volunteer?**

Anyone and everyone!

CCOP is an equal opportunity, community benefit, non-profit organization. We welcome anyone and everyone to our patrol volunteer training classes who can meet or exceed the following minimum safety standard for eligibility for the active patrol:

1. Must have a sufficient command of the English language in order to effectively communicate with emergency services dispatchers, and subsequently complete witness reports or patrol reports.
2. Must be able to hold, dial, and use a cell phone or radio.
3. Must be able to hold and use a flashlight.
4. Must be able to hold and blow a whistle in consecutive bursts for more than sixty seconds.
5. Must be able to run (at faster than a fast walking pace) for a minimum of two blocks

For individuals who cannot meet the above minimum safety requirements, allowances and exceptions may be made on a case by case basis following review by the Training coordinators and Board of Directors. There are also many non-patrol volunteer positions available within CCOP for individuals who cannot meet the above standards, and for those who do not wish to actively patrol.

## CCOP Volunteer Patrol Training

### **What To Expect From Volunteer Patrol Training**

Our training is designed to achieve a number of goals including, but not limited to:

- A better understanding of the purpose and background of CCOP
- Talking points about CCOP
- De-escalation techniques for a variety of situations
- An understanding of what active patrolling entails
- Alternative volunteer opportunities for those unable to actively patrol
- Techniques for being a good witness
- A sense of community pride
- A greater understanding of safety issues in and around your home, and your community

### **What To Bring To The Training Class**

CCOP provides almost everything you need at the patrol volunteer training class, however some things you should bring with you are:

1. Some layered clothing. We will go out on a role-play patrol, and San Francisco can get windy and cold, so come prepared – just in case!
2. Your cell phone, as we'll be asking you to add some important telephone numbers to your address book – if you have not done so already!
3. Glasses if you regularly need them for close up, or distance viewing.
4. A printed copy of the written training document from our web site
5. Your Verification Of Hands-On Training Preparation Attestation form, properly signed and dated.

## CCOP Volunteer Patrol Training

### **How To Sign Up For The Next Patrol Volunteer Training Class**

Signing up, to help out, is as easy as 1 – 2 – 3:

1. Send an e-mail to [Training@CastroPatrol.org](mailto:Training@CastroPatrol.org) with your name, telephone number, and address and let us know which class you'd like to attend from the list of Training dates above.
2. Be sure to read the written training document prior to the class.
3. Confirm your availability to attend the class by no later than 7 days prior to the class