



# PATROLLER

APRIL 2024

**Newsletter for the Patrollers, volunteers, and supporters of Castro Community On Patrol in San Francisco, California, USA.**

ESTABLISHED 2006

## CHIEF OF PATROL



**Chf. Greg Carey**  
(Public Relations)

## ASSISTANT CHIEF OF PATROL



**AChf. Ken Craig**  
(Volunteer Training & Certification)

## DEPUTY CHIEF OF PATROL



**DChf. Brian Hill**  
(Information Technology)

## DEPUTY CHIEF OF PATROL



**DChf. Kyle Wong**  
(Volunteer Scheduling & Retention)

## F.B.I. Director's Community Leadership Award



**Pttr. L. Gonzales, Chf. K. Craig, Chief G. Carey, SAC R. Tripp**

Castro Community On Patrol (CCOP) in partnership with our colleagues at Community Patrol Service (CPS) developed the San Francisco **LGBTQ+ Community Safety Program** to provide Active Shooter training, information, and resources to the business, bar, and nonprofit organizations in San Francisco.

We worked directly with the Federal Bureau of Investigation (FBI) and the Department of Homeland Security (DHS) in developing the training content and were delighted to have both FBI agents and DHS security specialists attend all of our community training classes to provide specific answers to attendee questions.

In recognition of this long-term commitment, Special Agent in Charge, Robert Tripp, of the San Francisco

FBI recommended the SF LGBTQ+ Community Safety Program for recognition in the 2024 FBI Director's Community Leadership Awards.

Chief Ken Craig of Community Patrol Service (CPS), Chief Greg Carey of Castro Community On Patrol (CCOP), and Patroller L. Gonzales of CCOP traveled to the FBI headquarters in Washington D.C. to receive the award on Friday April 19<sup>th</sup> from FBI Director Christopher Wray in a ceremony that recognized sixty award recipients from FBI field offices all over the United States and territories.



FBI Director Christopher Wray stated, "Each year, the FBI recognizes citizens from across the country who have worked tirelessly to help their friends and neighbors and to strengthen their communities."

"If we in the FBI have

learned anything, it's that partnerships are critical in our success. We have to work shoulder-to-shoulder with our law enforcement and intelligence partners here at home and overseas. But we also have to work closely with the citizens we serve. As leaders in your communities, you know the problems facing your community better than anyone. We all have the same goal – to keep our communities safe – and the best way to do that is by working together. Thank you for your service, your dedication, and your commitment, and congratulations on your well-deserved awards."



"We were surprised, humbled, and honored to be selected for this incredible recognition," said Chief Ken Craig of CPS.

"The work we do within the community involves a lot of collaboration at all levels, and we have been supported and encouraged by all in our many efforts. We are extremely grateful for this recognition and award."

# PATROL NEWS

## SF LGBTQ+ COMMUNITY SAFETY PROGRAM RECOGNIZED BY LOCAL LEADERS AT CITY HALL



In addition to the incredible recognition by the FBI in April, our local San Francisco leaders also recognized Chief Ken Craig (CPS) and Chief Greg Carey (CCOP) at a special awards ceremony held at City Hall on Monday March 18<sup>th</sup>.

Mayor London Breed presented both Chief's with a Certificate of Honor at the ceremony attended by Supervisor Rafael Mandelman, District Attorney Brooke Jenkins, Sheriff Paul Miyamoto, Chief Bill Scott (SFPD), and Special Agent in Charge Robert Tripp (FBI).

## CCOP IS NOW A 501(C)(3) NONPROFIT CORPORATION

In our on-going efforts to recover from the sudden collapse of our former fiscal sponsor, CCOP has formed as an independent California nonprofit corporation, and we successfully received our [Federal IRS nonprofit](#) recognition which will now allow us to seek corporate and grant funding to continue our work.

## TWO NEW TRAINEE PATROLLERS JOIN CCOP IN APRIL



Growing our volunteer Patroller numbers is an essential goal for us in 2024, and we were very happy to welcome two new Trainee Patrollers to the CCOP family in April. We currently have three Trainee Patrollers active with us and moving towards full Patroller status, but we honestly need about twenty more to be more effective!

If you know **ANYONE** who would be interested in training and patrolling with us, please encourage them to [contact us](#).

## COMMUNITY REQUESTS ARE AT AN ALL-TIME HIGH

As we work to rebuild our corporate structure, secure new funding to continue our commitment to the community, and as we try to recruit new volunteer Patrollers to the organization, community requests for our support and assistance are at a historically high level.

We always do our best to meet all support and assistance requests, and we will be very busy over the next few months through the end of PRIDE month. Your support by Patrolling will help us significantly.

**SAFETY is a COMMUNITY EFFORT**

# SAFETY is a COMMUNITY EFFORT



## Help Castro Patrol Recover

Castro Community on Patrol (CCOP) lost all finances including pending City grants when SF-SAFE (it's fiscal sponsor since 2006) came under criminal investigation in January 2024. The result was nearly \$11,000 in unpaid bills and no capital for continued operation. The CCOP Board decided to form its own nonprofit corporation and then rebuild a financial basis to continue its important community services including walking safety patrols, training of the public, and helping other nonprofits develop safety plans. (Details on the GoFundMe landing page linked below)

The likelihood of regaining City funding is low for at least the next 2-3 years. In the meantime, CCOP plans to fund its work through private donations and possible corporate grants.

### There are two ways you can help:

Donate through the GoFundMe web page: <https://gofund.me/3a2a2efc>

OR

Mail a check (saving CCOP the 3.9% GoFundMe handling charge):

Castro Community on Patrol  
584 Castro Street #731  
San Francisco, CA 94114

Website: [www.castropatrol.org](http://www.castropatrol.org)

Questions: [info@castropatrol.org](mailto:info@castropatrol.org)

Facebook: [www.facebook.com/CastroPatrol](https://www.facebook.com/CastroPatrol)



**castro community on patrol**

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# WHO / WHEN / WHERE / HOW

## LIFE THREATENING OR CRIME IN PROGRESS ?

### **Call 9-1-1**

In any situation where life is at imminent risk, or where a crime is in progress right now, call 9-1-1 for an immediate emergency response.

## NO IMMEDIATE THREAT TO LIFE OR PROPERTY?

### **Call 415-553-0123**

In situations which are less critical or immediate but where a Police or Fire response may still be required, use the non-emergency number above.

**San Francisco District Supervisor's Office**  
Supervisor Rafael Mandelman  
District 8,  
**Call 415-554-6968**  
**MandelmanStaff@sfgov.org**

San Francisco District Supervisors represent you and can assist in many areas of concern that involve formal Government agencies or departments. If their office cannot assist you directly, they will help to put you in contact with resources that can assist.

**San Francisco District Attorney's Office**  
350 Rhode Island Street  
North Building, Suite 400N, 94103  
**Call 628-652-4000**  
**DistrictAttorney@sfgov.org**

The DA's office prosecutes crime in San Francisco and offers various services for victims of crime.

**VICTIM SERVICES:** 628-652-4100  
**HATE CRIME HOTLINE:** 628-652-4311

## **San Francisco Official Resources**

**San Francisco Federal Bureau of Investigation**  
415-553-7400

**San Francisco Police Department Mission Station**  
415-558-5400 SFPDMissionStation@sfgov.org

**San Francisco Police Department Park Station**  
415-242-3000 SFPDParkStation@sfgov.org

**SFFD Street Crisis Response Team**  
Call 911 for people in severe mental distress

**SFFD Street Wellness Response Team**  
415-553-0123 for homeless related non-criminal issues

**San Francisco City Services**  
3-1-1 to report "things" i.e. human waste, trash, etc.

**Mental Health Services For Everyone**  
9-8-8

## **Community Resources**

**Castro Community Benefits District Services**  
415-500-1181 ExecDirector@castrocbd.org  
**Cleaning Services:** 415-471-7536

**Castro Cares Community Ambassadors Program**  
Call or Text 415-471-7536

**Castro Community On Patrol**  
415-ASK-CCOP INFO@CastroPatrol.org

**SFPD LGBTQ+ Community Advisory Forum**  
LGBTQ.forum@sfgov.org

**24 Hour National Domestic Violence Hotline**  
1-800-799-7233

**Trevor Project**  
212-695-8650 (LGBTQQI+ youth in need of support)

**SF Adult Protective Services (APS) Hotline**  
415-335-6700 or 1-800-814-0009

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## Castro Cares Program Report



be a part of the solution

Castro Cares is a unique community collaborative providing supplemental outreach and hospitality services throughout the district to the city's homeless support services and the work of the San Francisco Police Department. The program is funded by a city grant and through public donations.

The program deploys uniformed Community Ambassadors 7-days a week. They interact with the residents, business employees and owners, visitors, and with those living on the streets.

To find out more about the Castro Cares program, or to donate in support of the program, check out their website at [www.castrocbd.org/castro-cares/](http://www.castrocbd.org/castro-cares/)

## SF LGBTQ+ Safety Program



The San Francisco LGBTQ+ Community Safety Program (SF-LGBTQ-CSP) is a joint effort between the community and various Federal, State, and local agencies to provide training, guidance, advice, and support in developing a "fabric of safety" for all individuals, businesses, and events.

To find out more, contact us at [INFO@CastroPatrol.org](mailto:INFO@CastroPatrol.org) and we will be happy to chat with you, and enroll you into the program.

## Castro Business Watch Program



Castro Business Watch program is a unique business collaborative allowing owners and employees to share information and support each other. Modeled on the Neighborhood Watch program, CBW is a FREE program open to all registered businesses in the Castro / Duboce Triangle neighborhood.

To find out more, contact us at [INFO@CastroPatrol.org](mailto:INFO@CastroPatrol.org) and we will be happy to chat with you, and enroll you into the program.

## Community Patrol Service



Community Patrol Service (CPS) is a not-for-profit community organization that works with neighborhoods throughout the United States who wish to develop a Community On Patrol Service (COPS) organization such as Castro Community On Patrol (CCOP). CPS will offer free advice, guidance, training information, suggestions, and non-fiscal support throughout the development of your own COPS group.

To find out more, contact us at [CommunityPatrolService@gmail.com](mailto:CommunityPatrolService@gmail.com) and we will be happy to chat with you, and enroll you into the program.

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# DON'T BE AFRAID, GET TRAINED AND PREPARED

## SIX STEPS TO ASSIST IN PROSECUTING CRIMINAL ACTIVITY

**1**

**IF YOU SEE A CRIME IN PROGRESS, OR A LIFE-THREATENING SITUATION:**

**CALL - 911**

**IF YOU SEE SOMETHING SUSPICIOUS OR SOMETHING AUTHORITIES SHOULD KNOW ABOUT:**

**CALL - 415-553-0123**

**MEET AND PROVIDE A WITNESS STATEMENT TO POLICE.**

If Officers don't see the incident you called about themselves, and find no other criminal activity when they arrive, they cannot CITE or make an ARREST without a witness to the incident.

**2**

**3**

**GET THE COMPUTER AIDED DISPATCH (CAD) NUMBER THAT IS ASSIGNED TO THE INCIDENT**

Officers will provide this when you provide your witness statement. This number will allow you to track the case from investigation to prosecution.

**FOLLOW UP WITH SFPD INVESTIGATORS**

Call the SFPD Station that responded to your incident and provide the CAD # to get updates on the status of incident.

**4**

**5**

**FOLLOW UP WITH THE DISTRICT ATTORNEY**

Using the CAD#, work with the Assistant District Attorney assigned to the case, and let them know what YOU WANT to happen in the case.

**GO TO COURT, AND STAND AS A WITNESS**

If the case goes to court, be sure to attend and be willing to provide witness testimony on the stand, and/or victim impact statements.

**6**

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# ACTIVE SHOOTER TRAINING



**Saturday June 8, 2024**

**1 PM – 3 PM**

**IN THE HEART OF THE CASTRO NEIGHBORHOOD  
OPEN TO ANYONE 18 YEARS OR OLDER  
ONLY \$20 PER ATTENDEE : PRE-REGISTRATION REQUIRED**



**Use QR Code above to register or go to**

**[WWW.CASTROPATROL.ORG](http://WWW.CASTROPATROL.ORG)**

**FOR MORE INFORMATION OR TO SIGN UP.**

# BEGINNERS SELF-DEFENSE CLASS



**Saturday June 15, 2024**  
**1 PM – 4:30 PM**

**IN THE HEART OF THE CASTRO NEIGHBORHOOD**  
**OPEN TO ANYONE 18 YEARS OR OLDER**  
**ONLY \$30 PER ATTENDEE : PRE-REGISTRATION REQUIRED**



Use QR Code above to register or go to  
**[WWW.CASTROPATROL.ORG](http://WWW.CASTROPATROL.ORG)**  
**FOR MORE INFORMATION OR TO SIGN UP.**



# JOIN US IN MAKING A DIFFERENCE



## CASTRO COMMUNITY ON PATROL NEEDS YOU

**GIVE US JUST THREE HOURS A MONTH AS A PATROL VOLUNTEER,  
TO MAKE A POSITIVE DIFFERENCE IN THE COMMUNITY**

Castro Community On Patrol (CCOP) seeks new volunteers to help patrol the Castro neighborhood on a monthly basis.

CCOP has successfully patrolled the Castro neighborhood since 2006, deploying in teams of three unpaid volunteer Patrollers who walk for a 3-hour shift which they select themselves.

Our patrols provide assistance, distribute information, offer guidance, and deliver support to the residents, businesses, and visitors of the Castro, interacting with thousands of people every year. We are often “First Reporters” by calling in Medical, Fire, or Law Enforcement professionals when needed, and we will offer assistance when safe to do so until the professionals arrive.

CCOP also assists other community groups to make their events successful, and we are often a part of the developing history of the LGBTQ+ community. In the past we’ve assisted at PROP8 rallies, Pulse Nightclub memorials, Harvey Milk annual events, and many others. We also assist at regular community events by providing safety teams to events such as the Sisters Easter in the Park, SF PRIDE safety events, Castro Street Fair, Glow in the Street events, CBD Music in the Plaza, Santa Skivvies Run, PRC Holiday Dinner and many more.

Our volunteers are mostly members of the LGBTQ+ community, but we are open and welcoming to **ALL** who want to volunteer just three-hours a month to help keep the Castro neighborhood a little safer. We provide full training, and you will always deploy with experienced volunteers. Patrolling is fun, you get to meet lots of people, and you can feel good about helping out the community.

[www.CastroPatrol.org](http://www.CastroPatrol.org) | [info@CastroPatrol.org](mailto:info@CastroPatrol.org) | 415-735-5337

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