

## **HAPPY NEW YEAR!**



The CCOP Patrol Directors Group extend our most heartfelt good wishes for this coming year, to you personally, your family and your friends.

Chief Greg Carey Deputy Chief Ken Craig Deputy Chief Brian Hill

## **2014 IN REVIEW**

2014 was certainly a busy year for CCOP in many different ways. For those of you who joined us midyear, we'll give you a brief run-down on the yearly statistics, so you can impress your friends at future parties with what you do for your community.

CCOP fielded a total of 66 regular patrols, and accumulated a total of 1,167 hours served in 2014 alone, while we've donated a combined 6,705 hours of service to the community since we began tracking such things in 2010. In truth, that combined total is likely to be at least double,

# **CCOP PATROLLER**

**JANUARY 2015** 

# MONTHLY E-NEWSLETTER FOR ACTIVE PATROLLERS

but sadly much of our tracking data in the initial years was lost due to staff changes.

Throughout the year we supported a total of 39 community and special patrol events on behalf of various organizations.

We conducted 6 volunteer training classes throughout the year, certifying 24 new Trainee Patrollers and recertifying 19 existing Patrollers.

We end the year with a total of 20 Active Patrollers, but we hope with the addition of Ptlr. Liem Nguyen as our part time Staff Administrator, we'll be able to increase those numbers, and thereby increase our visibility and multiply our effectiveness.

Thank you for your support over the last year, and we hope we can rely on you for 2015, which promises to be even bigger and busier.

# STAR PATROLLERS IN 2014

We'd like to take a moment as we look forward to this new year, to reflect back on 2014 and those Patrollers who exceeded, and in some cases far exceeded, our ten patrol credits per year minimum. The dedication and commitment

shown by these volunteers makes CCOP what it is.

94 Credits – Chief Carey

74 Credits – D.C. Craig

54 Credits - D.C. Hill

31 Credits - SPtlr. Upchurch

15 Credits – Ptlr. Flynn

15 Credits – Ptlr. Dillane

11 Credits - Ptlr. Johnston

11 Credits – Ptlr. Nguyen

While we only ask for a minimum of 10 patrols per year, we greatly appreciate and recognize those who dedicate more time and energy to enhance the safety and security of the neighborhood.

Thank you!

## PATROLLER PROMOTIONS

Two of our Trainee Patrollers who graduated PCBTC-043 in September of 2014 have successfully completed their four supervised patrols and have been promoted to full Patroller status.



**PtIr. Kyle Wong** 14-0238 advanced to full Patroller status and has currently

racked up an impressive 8 patrols since September.



Ptlr. Liem Nguyen 14-0239 advanced to full Patroller status and has currently racked up an impressive 11 patrols since September.

Our heartiest congratulations to both Patrollers.

We have now set the date for our first volunteer training class of 2015, so if you have friends who may be interested in joining and patrolling with you, or if you need to re-certify, be sure to get pre-registered soon.

We will be making a concerted effort to improve volunteer recruitment and retention in 2015, but to be frank, the best advertisement and encouragement for your friends and colleagues to join CCOP, is YOU. Tell them why you enjoy patrolling with CCOP, and maybe arrange a "walk-along" on one of your Patrols to let them see first had what you do.

Help us get to **40** volunteers!

## 2015 **Annual Patroller Survey**



As you already know, our Patrollers are made up of a very diverse cross section of the Bay Area community in general.

have folks from Alameda who patrol, as well as folks who live a block or two from Castro Street. We have highly paid professionals and college students and a whole plethora of different occupations in between.

We're not quite as diverse in terms of gender, race, sexual orientation and age as we'd like to be, but we're always open to ideas and suggestions on how to improve things.

Which leads us nicely to our CCOP Patroller 2015 Annual Survey that will be popping into your e-mail boxes soon.

The survey is a simple ten questions which is intended to give us a better sense of who our volunteers are (for official reporting purposes) as well as how well we are doing and what we can improve on.

Of course, we always encourage and recommend that Patrollers attend our monthly Patrol Directors and Volunteer meetings, or e-mail us to give us feedback and suggestions. We know however that busy folks sometimes forget to do so and we hope the survey will offer you an opportunity and reminder.

Your input is important to us. Thanks!!

## **Castro Cares Program Special Patrols**



be a part of the solution

WOW. What a difference a new pilot program can make!

We've been supporting the Castro Cares pilot program the middle since December, assigning CCOP Special Patrols to meet up with an off duty (10b) SFPD Officer to implement the enforcement arm of the Castro Cares program.

To date we've participated in around ten joint CCOP 10b patrols with outstanding results from our point of view. The sworn powers of the SFPD Officer on patrol with

us has directly led to at least three arrests for outstanding warrants and around ten or more citations for various quality of life offences, such as open container, urinating in public and riding a bicycle on the sidewalk.

This is exactly the result the program was hoping for by increasing enforcement opportunities. Alongside the enforcement efforts, the SF Homeless Outreach Team has been working with those willing to get them into services and moving towards permanent secure housing, and while many of the details are confidential, a few people have already benefited from the support.

The additional enforcement will unfortunately disappear in January until the full city funding and community donations fully fund the program, but we're liking what we've seen so far.

## PATROLLER STUFF

### **PATROL CAMERAS**



With so much media attention focused on "body worn" video cameras for law enforcement, CCOP has decided to procure some AXON cameras from TASER Inc.

The cameras will be issued to Team Leads to help record "actionable incidents" during patrols and will help provide evidence quality video.

## THE NUMBERS



Through 12/31/2014

## Active Patrollers= 20

Inactive Patrollers = 3

Regular Patrols YTD = 66 Special Events YTD = 39 Patrol Hours YTD = 1167

New Trainees YTD = 24 Re-certifications YTD = 19

## **CCOP CALENDAR**

## PATROL VOLUNTEER **BASIC TRAINING CLASS** PVBTC-044

### **SATURDAY JANUARY 24** 1PM - 4:30PM

Metropolitan Community Church. 150 Eureka Street

To recertify: If you need to re-certify, send us an e-mail to let us know you will attend. and turn up no later than 2:30PM for the practical patrolling portion.

Know some friends or family who want to join you on patrol, have them sign up online for the class TODAY.

## **PATROL DIRECTORS & VOLUNTEERS MONTHLY MEETING**

**EVERY 2nd Thursday of** each month.

**THURSDAY JANUARY 08** 8PM - 9:30PM Chase Bank Community

Room 2112 15<sup>th</sup> Street

ALL Patrollers, non-patrol volunteers, supporters and members of the public are encouraged to attend our monthly meetings.



# Castro Community On Patrol PATROL ACADEMY

## THE "GOLDEN HOUR" DURING MEDICAL TRAUMA

BY Deputy Chief Ken Craig, CCOP



The concept of the "Golden Hour" is simply that the quicker a trauma patient receives professional medical care, the better their long term chances are of survival. There is actually no real statistical evidence that survival rates drop significantly in patients who don't receive treatment within the first sixty minutes of the initial trauma, but no-one can really argue that the goal whenever and wherever possible should be treatment as soon as possible.

### **DEFINITION OF TRAUMA**

Trauma is an injury to the body that occurs when a physical force contacts the body. The trauma may be blunt or penetrating. Examples of blunt trauma are motor vehicle collisions, falls, and assaults with a blunt object. Examples of penetrating trauma include gunshot wounds and stab wounds. Exposure to these forces can cause soft tissue injuries, fractures, bleeding, and tearing of vital organs and blood vessels, all of which can result in severe disability and death.

The severity of the injury is related to the force of the impact, duration of impact, body part involved, injuring agent (blast, blunt object, penetrating object), and any associated risk factors (age and preexisting medical conditions).

#### TRAUMA INDICATORS TO LOOK FOR

As CCOP Patrollers, we are sometimes the first persons "on scene" and it therefore falls to us ensure we follow reasonable guidelines to examine for, and respond to possible trauma injuries if those are indicated and / or suspected.

Trauma would be indicated if:

- You witness or are advised of actual trauma,
- You observe bleeding,
- You observe recent bruising or abrasions,
- You observe disjointed limbs or protruding bones.

Trauma may be suspected if:

- The subject is unresponsive to verbal and pain stimuli,
- The subject exhibits aggressive or confused behavior

#### **ASSESSING A "DOWNED" PERSON**

In our CCOP role we often come across "downed" individuals lying in various positions and places. We conduct a standard well being check to ensure they are o.k. In circumstances where the individual does not respond to verbal rousing, we move on to more aggressive arousal techniques to determine if they unresponsive individual is truly unconscious, or severely intoxicated.

As it is VITAL to stabilize trauma victims to prevent further injury, we must perform a trauma assessment prior to advancing to physical rousing techniques during a well being check as follows:

- 1. Visually assess the individual and their surroundings as you approach and attempt verbal contact. If you see any trauma indicators, treat the situation as a possible trauma victim.
- 2. If verbal rousing is unsuccessful and no trauma indicators are present, move on to physical and pain rousing techniques.

#### WHEN TRAUMA IS SUSPECTED

If you identify any possible trauma indicators:

- Immediately all 911 and advise them of the indicators you are observing
- Without moving the individual unless absolutely necessary, perform an Airway, Breathing and Circulation (ABC) check.
- 3. If either A-B or C are compromised and you are trained and willing, respond accordingly.
- 4. Stabilize any area of trauma and keep the subject warm until professionals arrive on scene.