



CCOP PATROLLER

APRIL 2015

MONTHLY E-NEWSLETTER FOR ACTIVE PATROLLERS

WE ARE MOVING THIS MONTH!



With the sale of our current deployment location, Metropolitan Community Church (MCC), we have been looking for a new location to store our equipment and deploy our patrol teams from. Fortunately, we have been lucky to receive a few offers from a variety of local entities.

We are finalizing the options available to us and anticipate re-locating our equipment and storage locker before the end of this month. We will send you e-mail details on the new location and how to access it once we are snugly into our new deployment space.

NEW SF AIDS FOUNDATION SPACE

Chief Carey, Deputy Chief Craig, Deputy Chief Hill and Patroller and Board of Advisers Director Kyle Wong all attended the recent pre-opening event at

the new San Francisco AIDS Foundation location at 470 Castro Street on March 31.



This fantastic new 3 level space in the heart of the Castro will provide various health, HIV and STI services to the overall community, all under one roof.

CCOP has worked closely with SFAF in presenting free community self-defense seminars for a number of years, and we look forward to continuing our close collaboration with them at this brand spanking new location.

GOOD FRIDAY



We supported a special event by Rev. Diana Wheeler and Sister Mae Joy B With U on Good Friday as they performed cleansing ceremonies at various locations in the neighborhood where community members had died, or where violence had occurred.

Chief Carey, Deputy Chief Craig, Senior Patroller Upchurch and Patroller and Board of Advisers Director Kyle Wong all participated in the important healing patrol.

EASTER WITH THE SISTERS IN GGP

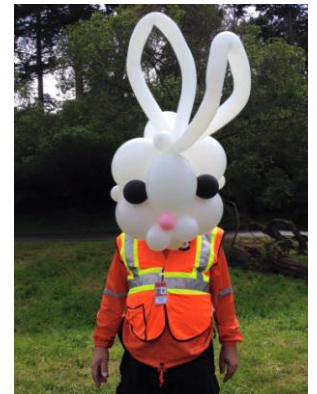


We always look forward to Easter in the Park with the Sisters of Perpetual Indulgence, and despite a cool and damp start to the festivities this year, by 2pm the sun was shining and everyone was having a fun time.

Chief Carey, Deputy Chief Craig, Patroller and Board of Advisers Director Kyle Wong, Patroller Fullagar and Patroller Flynn all took part in what was a fun, easy and

very enjoyable afternoon of watching the entertainment and liaising with the SF Park Rangers who were also on hand.

We also has a special guest Patroller, Mr. B. Bunny below aka Patroller Fullager.



HELP US WITH CCOP OUTREACH

On Saturday May 5th CCOP will participate in the annual AtmosQueer outreach event at the LGBT community Center on Market Street.

AtmosQueer provides an opportunity for various community groups and organizations to reach out directly to members of the LGBTQQI community by tabling and providing information from noon to 5pm.

We are hoping to secure four volunteers to support this special event.

Advancing To Senior Patroller With CCOP



At CCOP we are always looking for new and interesting ways to enhance the skills and training of all volunteers. We encourage participation in external training opportunities, and we offer internal advancement programs such as the Senior Patroller training program.

Once you have completed your Trainee period and secured full Patroller status, anyone with an interest in advanced training can apply for Senior Patroller consideration.

Senior Patrollers undertake significantly more responsibility and perform

many more tasks on behalf of CCOP than the normal Patroller, thus the training program and passing qualifications to advance to that rank are pretty tough.

"We certainly want to encourage anyone who is interested in advancing in rank and experience to apply as a Senior Patroller candidate," said Deputy Chief Ken Craig of CCOP who is also Director of Training.

"The course will provide a greater insight into CCOP, into how to patrol more effectively and it covers topics like effective supervision and leadership skills."

"We set a high bar as Senior Patrollers represent CCOP at various events. So you have to really know your stuff, but if you're interested, let us know."

Pride Weekend Challenge For The Castro - Update



As you have probably already heard, the SF LGBT Community Center has stepped forward to take on the significant challenge of hosting the pre-Pride Parade party in the Castro which was previously run by the Sisters of Perpetual Indulgence under the name "Pink Saturday."

The specific details of the newly created street party event are undoubtedly still being formulated, so we are not certain of how the event will be structured or whether or not CCOP will be invited to support it or not.

From what we understand at the moment, the new event will begin and end earlier than the former Pink Saturday event, which should help to limit problems during the new event itself.

The new event will focus on community involvement, interaction and is currently planning to have music as part of the program. As the Sisters of Perpetual Indulgence used to formally invite CCOP to participate in the planning and safety aspects of their event, we're not sure if a similar situation may occur with the LGBT Community Center. We will certainly reach out to them to offer our knowledge and experience.

One continuing concern is what will happen when the new event closes at 8pm if thousands of people appear who are unaware of the new event close time.

PATROLLER STUFF

REWARDS PROGRAM



Our Staff Admin, Liem Nguyen, is working on a pretty cool Patroller Rewards program designed to recognize the time and effort you put into supporting CCOP with some discount coupons for local restaurants and businesses. Stay tuned for more details soon.

THE NUMBERS



Through 04/08/2015

Active Patrollers= 13
Inactive Patrollers = 5

Regular Patrols YTD = 21
Special Events YTD = 8
Patrol Hours YTD = 411

New Trainees YTD = 6
Re-certifications YTD = 10

CCOP CALENDAR

PATROL VOLUNTEER BASIC TRAINING CLASS PVBTC-046

SATURDAY MAY 09
1PM – 4:30PM
To Be Determined

To recertify: If you need to re-certify, send us an e-mail to let us know you will attend, and turn up **no later than 2:30PM** for the practical patrolling portion.

Know some friends or family who want to join you on patrol, have them sign up on-line for the class TODAY.

PATROL DIRECTORS & VOLUNTEERS MONTHLY MEETING

EVERY 2nd Thursday
of each month.

8PM – 9:30PM
Chase Bank Community
Room
2112 15th Street

ALL Patrollers, non-patrol volunteers, supporters and members of the public are encouraged to attend our monthly meetings.



Castro Community On Patrol PATROL ACADEMY

The Actionable Incident Response Protocol

BY Deputy Chief Ken Craig, CCOP



Going back to your Basic Patroller Training from time to time is a useful exercise in solidifying your instinctual responses when actionable incidents occur suddenly or unexpectedly.

We all know the basis of what to do when we spot a problem or incident, but we're typically not patrolling on a daily or weekly basis and often even when we do patrol, it is rare to have an actionable incident occur which requires our immediate and timely response. We often have a few minutes in which to consider the situation and our responses, but on those rare occasions where we may not have the luxury of those few minutes, training and practice can help us to avoid the "Duh" delay as we try to take in the reality of what we are seeing, and we try to get our brain into gear and responding appropriately.

WHAT CONSTITUTES AND IMMEDIATE ACTIONABLE INCIDENT?

This should be a fairly easy answer for the majority of Patrollers.

There are a number of situations which form actionable incidents for CCOP Patrol teams. An actionable incident simply refers to a situation or condition where a CCOP Patrol team takes an action such as calling 311, chatting with members of the public on a safety or conduct issue, reporting suspicious vehicles or persons and so on. These are fairly low level incidents which don't demand or require immediate and effective responses, as a little time to consider the situation often helps to resolve it more effectively.

Immediate actionable incidents therefore are those where either life or property is imminently or actually and unavoidably in danger.

Such situations may be a fully engulfed house fire, a person who was just run down by a motor vehicle and is injured on the street, an on-going fight where the people involved have knives or other weapons and so on.

As life or property is imminently or actually threatened at this moment, your timely and effective response is vital and any unnecessary delay may cause greater loss of property or life. As such, a solid understanding and knowledge of the Actionable Incident Protocol as taught during your Patroller Basic Training is vitally important to help ensure your accurate and effective response during an incident.

Actionable Incident Response Protocol

Follow this protocol for ALL incidents and observations which your team will, or may, respond to:

1. Notify your TEAM LEAD and other Patrol Team members as soon as you observe or become aware of a potential actionable incident.
2. TEAM LEAD will make the decision to either ADVANCE to the incident if safe and appropriate, HOLD and observe the incident, or WITHDRAW to a safer location.
3. Patrol Team members will follow the TEAM LEAD instructions and directions. If you have an alternative though or suggestion, certainly bring it to the TEAM LEAD and other Patrol Team members attention, but the TEAM LEAD has priority in decision making for the team overall.
4. TEAM LEAD will continue to monitor the incident along with other Patrol Team members and may elect to alter the response decision as circumstances change.
5. TEAM LEAD will de-brief all Patrol Team members at the conclusion of each incident to ensure nothing was missed, and no-one is stressed by the handling of the incident.

The most VITAL and IMPORTANT thing is to ensure your TEAM LEAD and the entire Patrol Team is made aware of any situation you observe BEFORE you act on it. This ensures everyone is on the same response page and can support the response to the best of the teams ability.