



# PATROLLER

**FEBRUARY 2025**

**Newsletter for the Patrollers, volunteers, and supporters of  
Castro Community On Patrol in San Francisco, California, USA.**

**ESTABLISHED 2006**

## CHIEF OF PATROL



**Chf. Greg Carey**  
(Public Relations)

## ASSISTANT CHIEF OF PATROL



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(Volunteer Training & Certification)

## DEPUTY CHIEF OF PATROL



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(Volunteer Scheduling & Retention)

## CCOP PROVIDES TRAINING TO NONPROFITS



As community concerns rise in the face of increasing anti-LGBTQ rhetoric and decisions by the current U.S. Administration, CCOP stands ready and able to provide additional safety training to community nonprofits and event organizers.

We have been providing Self-Defense training, Active Shooter training, Terrorist Incident and Event Safety training, and Emergency Response Plan training since the Pulse nightclub murders in 2016. This training assists community nonprofit to better plan, prepare, train, and equip themselves to hopefully avoid any problems, and if the worst happens to respond more effectively and recover more quickly.

In addition to this important community training outreach, we are also closely involved in numerous safety projects in collaboration with the San Francisco Police Department

and State level Regional Intelligence centers.



We have been supporting the SFPD SAFE PLACE program for many years and are redoubling our efforts to encourage all stores and businesses in the Castro neighborhood to both participate in the program and display the above poster in their windows. Participants agree to provide a safe space for anyone who feels unsafe or needs assistance until emergency responders arrive. If you have a business and would like to participate, please email us at the email address below.



We have also added a new section of information on our webpage, "Know Your Rights." The main page will offer some general guidance on your rights if

you are stopped by Police Officers. The page also provides information about the "Sanctuary City" status of San Francisco and what this actually means. (It may not be what you think.) We also explain what your rights are if you encounter Immigration and Customs Enforcement (ICE) Officers, and finally we offer guidance on legal Protective Orders that you can seek if you have been the victim of crime.

CCOP is committed to working with all of our partners to keep the Castro safe, fun, accessible to all, and violence free.

## S.F.P.D. CRIME DATA SNAPSHOT

[SFPD Crime Data](#) results citywide for the following specific categories 1/1/2025 to 2/23/2025

	2025	Yr - Yr %
Homicide	1	-66.7%
Robbery	271	-22.6%
Assault	328	7.9%
Burglary	563	-27.3%
Veh. Theft	540	-41.5%
Larceny	2,157	-38.1%
<b>TOTAL</b>		<b>-33.7%</b>

During the same period last year, SFPD recorded a total of 5, 921 reports, compared with a total of 3, 923 reports this year, representing a 33.7% drop overall.

# PATROL NEWS

## CCOP SUPPORTS MEMORIAL EVENT FOR DALE COVERDALE



We were very saddened to hear of the passing of well-known and loved Dale Coverdell, who died on 2/11/2025 while sleeping on the Street. The memorial was very well attended, including Mayor Daniel Lurie and President of the Board of Supervisors, Rafael Mandelman and around one-hundred mourners.

As the large crowd of mourners gathered on the corner of Hibernia Beach, we assisted by creating pedestrian lanes to allow non-attendees to safely pass by.

Dale as a unique and friendly character from the neighborhood who always had a kind word to say for everyone. Regularly reading a book, he consistently refused services and formal assistance despite many offers and suggestions. We interacted with him much less than the CBD ambassadors and clean teams, but his loss has impacted everyone in profound ways. The challenge for ALL of us, is to work towards better methods and opportunities to encourage souls like Dale to leave the Streets for a safer and more stable living environment.

## FORMER PATROL SPECIAL POLICE PROGRAM MAY BE REVIVED



San Francisco Patrol Special Police patrolled the Castro neighborhood for decades, providing invaluable service and safety for private business clients and residents. PSP Officer Jane Warner was a true Guardian Angel of the Castro who had the Castro and 17<sup>th</sup> Street plaza named in her honor following her untimely passing. Jane was followed by PSP Officer John Fitzinger, and PSP Officer Cody Clements.

The program was largely regulated out of existence by the San Francisco Police Commission, with the last PSP Officer retiring in 2024 after forty-seven years of service to the City. With significant gaps in SFPD numbers however, a project to revamp the Patrol Special Police program is pushing the Police Commission to revive and restore the program, under new supervision and with new enhanced regulations.

CCOP fully supported the former PSP program and Officers and we are excited to support this new program and hope the Police Commission will also support it.

**SAFETY is a COMMUNITY EFFORT**

# PATROL TRAINING ACADEMY

***BY Chief Ken Craig, Community Patrol Service***

## **OPIOID OVERDOSE CRISIS**

The opioid crisis has reached alarming levels in recent years, with overdose deaths continuing to rise across the United States and beyond. Opioid overdoses can occur with both prescription painkillers, such as oxycodone and hydrocodone, and illicit substances like heroin and fentanyl. Understanding the symptoms and obvious signs of an overdose is critical for timely intervention. Additionally, the use of Narcan (naloxone) has proven to be a life-saving measure in reversing opioid overdoses. Law enforcement officers and medical personnel play pivotal roles in responding to overdose victims, providing immediate care and ensuring long-term solutions to combat opioid misuse.



Opioids affect the central nervous system by depressing respiration, slowing heart rate, and inducing a state of relaxation or euphoria. However, excessive opioid consumption can lead to life-threatening consequences. Recognizing the symptoms and obvious signs of an opioid overdose is crucial in initiating prompt medical intervention.

Common Symptoms of Opioid Overdose:

1. **Respiratory Depression** – One of the most dangerous effects of an opioid overdose is slowed or stopped breathing, which can lead to oxygen deprivation and death.
2. **Unresponsiveness or Unconsciousness** – The individual may be completely unresponsive to external stimuli, such as loud noises or physical stimulation.
3. **Pinpoint Pupils** – Opioids cause the pupils to constrict significantly, a classic indicator of opioid use and overdose.
4. **Cyanosis** – A bluish tint to the lips, fingertips, or skin indicates a lack of oxygen.
5. **Slow or Irregular Heartbeat** – Cardiac arrest can occur if the heart slows too much or stops entirely.
6. **Choking or Gurgling Sounds** – Sometimes called the “death rattle,” these noises indicate that the individual is struggling to breathe.
7. **Limp Body and Clammy Skin** – The skin may feel cold and sweaty, while the body loses muscle tone.
8. **Vomiting** – An overdose victim may vomit due to the body’s response to the toxic level of opioids in the system.

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# PATROL TRAINING ACADEMY

## OPIOID OVERDOSE CRISIS CONT:

If any of these symptoms are observed, immediate action must be taken to save the individual's life.

Naloxone, commonly known by the brand name Narcan, is an opioid antagonist that rapidly reverses the effects of opioid overdose. It binds to opioid receptors, displacing opioids and restoring normal breathing.

Forms of Naloxone:

1. **Intramuscular Injection** – Administered via a syringe into the muscle, typically the thigh or shoulder.
2. **Intranasal Spray** – The most common and user-friendly form, Narcan nasal spray can be administered without medical training.
3. **Intravenous (IV) Administration** – Used primarily in hospital settings for a rapid response.

Steps for Administering Narcan:

1. **Assess the Situation** – Check for responsiveness by shouting the person's name and shaking them.
2. **Call 911** – Emergency medical help is essential even if Narcan is administered.
3. **Administer Narcan** – Follow the instructions on the package. If using a nasal spray, insert the nozzle into the nostril and press the plunger.
4. **Perform Rescue Breathing** – If the person is not breathing, provide rescue breaths by tilting their head back, pinching the nose, and breathing into their mouth every 5 seconds.
5. **Observe the Victim** – If there is no improvement in 2-3 minutes, administer a second dose.
6. **Stay With the Individual** – Once the person regains consciousness, keep them calm and WAIT for medical help to arrive.

Narcan has no effect on individuals who have not consumed opioids, making it a safe intervention tool. However, its effects are temporary, and medical evaluation is necessary to prevent further complications.

Patrollers may be the de-facto first responders in opioid overdose cases due to the widespread nature of the crisis and the fact that we may well be first on scene to recognize the situation.

Opioid overdoses are life-threatening but preventable with prompt recognition and intervention. Understanding the symptoms and signs of an overdose enables bystanders and first responders to act quickly. Narcan remains a vital tool in reversing overdoses, and its widespread availability has saved thousands of lives. Law enforcement and medical professionals play essential roles in responding to opioid overdoses, ensuring that victims receive both immediate care and long-term support. Addressing the opioid epidemic requires a multifaceted approach, including education, harm reduction, and access to treatment services.

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# WHO / WHEN / WHERE / HOW

## LIFE THREATENING OR CRIME IN PROGRESS ?

### **Call 9-1-1**

In any situation where life is at imminent risk, or where a crime is in progress right now, call 9-1-1 for an immediate emergency response.

## NO IMMEDIATE THREAT TO LIFE OR PROPERTY?

### **Call 415-553-0123**

In situations which are less critical or immediate but where a Police or Fire response may still be required, use the non-emergency number above.

### **San Francisco District Supervisor's Office**

Supervisor Rafael Mandelman

District 8,

**Call 415-554-6968**

**MandelmanStaff@sfgov.org**

San Francisco District Supervisors represent you and can assist in many areas of concern that involve formal Government agencies or departments. If their office cannot assist you directly, they will help to put you in contact with resources that can assist.

### **San Francisco District Attorney's Office**

350 Rhode Island Street

North Building, Suite 400N, 94103

**Call 628-652-4000**

**DistrictAttorney@sfgov.org**

The DA's office prosecutes crime in San Francisco and offers various services for victims of crime.

**VICTIM SERVICES:** 628-652-4100

**HATE CRIME HOTLINE:** 628-652-4311

## **San Francisco Official Resources**

**San Francisco Federal Bureau of Investigation**  
415-553-7400

**San Francisco Police Department Mission Station**  
415-558-5400 [SFPDMissionStation@sfgov.org](mailto:SFPDMissionStation@sfgov.org)

**San Francisco Police Department Park Station**  
415-242-3000 [SFPDParkStation@sfgov.org](mailto:SFPDParkStation@sfgov.org)

**SFFD Street Crisis Response Team**  
Call 911 for people in severe mental distress

**SFFD Street Wellness Response Team**  
415-553-0123 for homeless related non-criminal issues

**San Francisco City Services**  
3-1-1 to report "things" i.e. human waste, trash, etc.

**Mental Health Services For Everyone**  
9-8-8

## **Community Resources**

**Castro Community Benefits District Services**  
415-500-1181 [ExecDirector@castrocbd.org](mailto:ExecDirector@castrocbd.org)  
**Cleaning Services:** 415-471-7536

**Castro Cares Community Ambassadors Program**  
Call or Text 415-471-7536

**Community Patrol Service**  
[CommunityPatrolService@gmail.com](mailto:CommunityPatrolService@gmail.com)

**SFPD LGBTQ+ Community Advisory Forum**  
[LGBTQ.forum@sfgov.org](mailto:LGBTQ.forum@sfgov.org)

**24 Hour National Domestic Violence Hotline**  
1-800-799-7233

**Trevor Project**  
212-695-8650 (LGBTQQI+ youth in need of support)

**SF Adult Protective Services (APS) Hotline**  
415-335-6700 or 1-800-814-0009

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## Castro Cares Program Report



be a part of the solution

Castro Cares is a unique community collaborative providing supplemental outreach and hospitality services throughout the district to the city's homeless support services and the work of the San Francisco Police Department. The program is funded by a city grant and through public donations.

The program deploys uniformed Community Ambassadors 7-days a week. They interact with the residents, business employees and owners, visitors, and with those living on the streets.

To find out more about the Castro Cares program, or to donate in support of the program, check out their website at [www.castrocbd.org/castro-cares/](http://www.castrocbd.org/castro-cares/)

## SF LGBTQ+ Community Safety Program



The San Francisco LGBTQ+ Community Safety Program (SF-LGBTQ-CSP) is a joint effort between the community and various Federal, State, and local agencies to provide training, guidance, advice, and support in developing a "fabric of safety" for all individuals, businesses, and events.

To find out more, contact us at [INFO@CastroPatrol.org](mailto:INFO@CastroPatrol.org) and we will be happy to chat with you, and enroll you into the program.

## Castro SAFE PLACE Program



The [SFPD SAFE PLACE](#) program is a collaborative effort between SFPD and San Francisco Businesses to offer a temporary "safe haven" to victims of crime or harassment until law enforcement or medical professionals arrive.

The program mission is to reduce hate crimes, bullying, harassment, and discrimination. By working together, we can encourage crime reporting and promote safety and security.

To find out more, contact us at [INFO@CastroPatrol.org](mailto:INFO@CastroPatrol.org) and we will be happy to chat with you, and enroll you into the program.

## Community Patrol Service



Community Patrol Service (CPS) is a not-for-profit community organization that works with neighborhoods throughout the United States who wish to develop a Community On Patrol Service (COPS) organization such as Castro Community On Patrol (CCOP). CPS will offer free advice, guidance, training information, suggestions, and non-fiscal support throughout the development of your own COPS group.

To find out more, contact us at [CommunityPatrolService@gmail.com](mailto:CommunityPatrolService@gmail.com) and we will be happy to chat with you, and enroll you into the program.

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**DON'T BE AFRAID, GET TRAINED AND PREPARED**



## **CASTRO COMMUNITY ON PATROL WANTS YOU!**

**GIVE US JUST THREE HOURS A MONTH AS A PATROL VOLUNTEER,  
TO MAKE A POSITIVE DIFFERENCE IN THE COMMUNITY**

Castro Community On Patrol (CCOP / Castro Patrol) seeks new volunteers to help us patrol the Castro neighborhood on a monthly basis. YOU could be our next Trainee Patroller!

We have successfully patrolled the Castro neighborhood since 2006, deploying in teams of three unpaid volunteer Patrollers who walk for a 3-hour shift which they select themselves. Our patrols provide assistance, distribute free safety whistles, offer guidance, and deliver support to the residents, businesses, and visitors of the Castro, interacting with thousands of people every year.

We are often “First Reporters” by calling in Medical, Fire, or Law Enforcement professionals when needed, and we will offer assistance when safe to do so until the professionals arrive.

Our volunteers are mostly members of the LGBTQ+ community, but we are open and welcoming to **ALL** who want to volunteer just three-hours a month to help keep the Castro neighborhood a little safer. We provide full training, and you will always deploy with experienced volunteers. Patrolling is fun, you get to meet lots of people, and you can feel good about helping out the community.

**[www.CastroPatrol.org](http://www.CastroPatrol.org) | [info@CastroPatrol.org](mailto:info@CastroPatrol.org)**

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**SIGN UP. BE A PART OF THE SOLUTION.**



**"SAFETY is a COMMUNITY EFFORT"**

**NEVER DOUBT THAT A SMALL GROUP OF THOUGHTFUL, COMMITTED PEOPLE  
CAN CHANGE THE WORLD. INDEED, IT'S THE ONLY THING THAT EVER HAS.**

**BE THE DIFFERENCE!**

**[WWW.CASTROPATROL.ORG](http://WWW.CASTROPATROL.ORG)**

**FOR MORE INFORMATION OR TO VOLUNTEER**

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# DON'T BE AFRAID, GET TRAINED AND PREPARED

## SIX STEPS TO ASSIST IN PROSECUTING CRIMINAL ACTIVITY

**1**

**IF YOU SEE A CRIME IN PROGRESS, OR A LIFE-THREATENING SITUATION:**

**CALL - 911**

**IF YOU SEE SOMETHING SUSPICIOUS OR SOMETHING AUTHORITIES SHOULD KNOW ABOUT:**

**CALL - 415-553-0123**

**MEET AND PROVIDE A WITNESS STATEMENT TO POLICE.**

If Officers don't see the incident you called about themselves, and find no other criminal activity when they arrive, they cannot CITE or make an ARREST without a witness to the incident.

**2**

**3**

**GET THE COMPUTER AIDED DISPATCH (CAD) NUMBER THAT IS ASSIGNED TO THE INCIDENT**

Officers will provide this when you provide your witness statement. This number will allow you to track the case from investigation to prosecution.

**FOLLOW UP WITH SFPD INVESTIGATORS**

Call the SFPD Station that responded to your incident and provide the CAD # to get updates on the status of incident.

**4**

**5**

**FOLLOW UP WITH THE DISTRICT ATTORNEY**

Using the CAD#, work with the Assistant District Attorney assigned to the case, and let them know what YOU WANT to happen in the case.

**GO TO COURT, AND STAND AS A WITNESS**

If the case goes to court, be sure to attend and be willing to provide witness testimony on the stand, and/or victim impact statements.

**6**

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# **REPORT HATE CRIMES**



**This location is a SAFE PLACE for victims of hate crimes and harassment to call 911 and wait for police to arrive.**

## **EMERGENCY CALL 911**

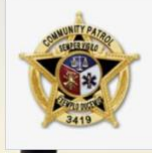
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# DATING SAFETY



**USE THE BUDDY SYSTEM.** Share emails, online profiles, and details of your new date with a trusted friend.

**CHECK IN.** Ask your BUDDY to reach out to you by phone or text during your date to verify you are good.

**NO – IS NEVER NEGOTIABLE.** SAY NO TO ANYTHING OR ANYONE THAT MAKES YOU FEEL UNCOMFORTABLE.

**ESCAPE ANY WAY YOU CAN.** If you feel threatened or at risk do what you need to ESCAPE to safety.

**DEFEND YOURSELF.** You are entitled to defend if you need to. Better to be tried by 12, than buried by 6.

**REPORT IT.** If you are threatened, abused, or injured by a date, report them to 9-1-1 and let your friends know.

**SEEK SUPPORT.** From friends, from the community, and from government and nonprofit entities.



[www.CastroPatrol.org](http://www.CastroPatrol.org)

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# **DOMESTIC VIOLENCE**

**INTIMATE PARTNER VIOLENCE IS AGAINST THE LAW  
AND OFTEN LEADS TO SERIOUS INJURY OR WORSE.  
DON'T BECOME A MARTYR.**

## **DO YOU NEED HELP?**

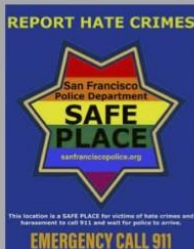
- **Are you regularly subjected to acts of degradation, physical or verbal abuse, intimidation, or excessive control?**
- **Do you feel UNSAFE with your intimate partner?**
- **Do you feel empowered to make decisions for yourself?**

**Abusers rarely stop their abuse, but frequently escalate to more serious attacks. Ask for help!**

**LGBTQ Anti-Violence Project: 1-212-714-1141**

**FORGE Transgender Project: 1-414-559-2123**

**Youth LGBTQ Help Center: 1-800-246-7743**



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# ANGEL SHOTS

THIS ESTABLISHMENT RECOGNIZES AND SUPPORTS  
THE **ANGEL SHOT** SAFETY PROGRAM

## DO YOU NEED HELP?

- Are you on a **DATE** that is not going well?
- Do you feel **UNSAFE**?
- Is anyone **BOTHERING** you or making you feel **UNCOMFORTABLE**?
- Are you being **FORCED** to do something against your will?

**ASK OUR SECURITY STAFF OR YOUR SERVER FOR  
AN "ANGEL SHOT."**

**WE WILL HANDLE THINGS DISCRETELY AND WE  
WILL PROTECT YOU UNTIL YOU ARE SAFE &  
SECURE.**



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# **HUMAN TRAFFICKING**

**HUMAN TRAFFICKING IS SLAVERY BY A DIFFERENT NAME.  
TARGET THE TRAFFICKERS AND HELP SAVE THE VICTIMS.**

## **DO YOU NEED HELP?**

- **Are you FORCED to work for little or no reimbursement?**
- **Do you face physical or psychological abuse if you do not work as demanded?**
- **Can you leave at any time, without fear of retribution?**
- **Are you expected to do things outside of your comfort zone, such as performing sexual favors for strangers?**

**National Human Trafficking Hotline**

**Call: 1-888-373-7888**

**Text: HELP to 233733 (BEFREE)**

**[www.humantraffickinghotline.org](http://www.humantraffickinghotline.org)**



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